CURRICULUM VITAE

Jón Freyr Jóhannsson

Bifröst University   311 Borgarnes
jonfreyr@bifrost.is   Iceland

Lærimeistarinn ehf.   jonfreyr.com
jonfreyr@laerimeistarinn.com   jonfreyr@jonfreyr.com
                                            Telephone: +354 897 0517

Education

2010	**Diploma in Education** from Reykjavík University
2003	**MBA** Master's Degree in Business and Administration from Reykjavík University (GEM e-business)
1996	**Diploma Degree** in Business and Administration from the Institute of Continuing Education, University of Iceland.
1989	**BSc** in Computer Science from University of Iceland.

Work Experience

2008-	Adjunct, **Bifröst University**, The Faculty of Business, also a part time teacher in Continuing Education at Bifröst University.
2010-	Teacher, consultant, owner, **Lærimeistarinn** ehf.
2012	Part time teacher in Mathmatics at Menntaskóli Borgarfjarðar.
2005- 2008	Adjunct, **Reykjavík University**, School of Science and Engineering, Computer science (see courses taught).
1996-2006	CEO/consultant, **Skref – consulting**. TQM, Quality management, Quality management in pharmacies (constructing, documented and implemented quality management systems in over 30 pharmacies), Strategic development, service management, IT consulting including TickIT consulting, PRINCE2 process management consulting.
2004-2005	Part time teacher, **Reykjavík University**, School of computer science (see courses taught).
2004-2005	Senior project manager **Hópvinnukerfi** ehf. (software and consulting firm). IT consulting, project management of the software development team. PRINCE2 process management consulting.
2000-2004	Assistant professor, **Reykjavík University** School of computer science (see courses taught)
1998-2000	IT manager, **Landspítalinn, University Hospital**. Responsible for budget, strategy, development and management of IT resources at the hospitals and running of the department
1996-1999	Part time teacher, **Tækniskóli Íslands**. Including teaching courses on Operation Management, Quality System, IT User Interface, and Information Systems.
1995-2004	Part-time teacher, **Continuing Education - University of Iceland**. Including teaching courses on Quality Systems, TQM, EFQM quality award model, Quality using statistics, Quality systems for pharmacies.
1995-1996	Consultant, **Ráðgarður – consulting**. TQM, Quality management, strategic development, service management, IT consulting including TickIT consulting and more.

1995-1995   Service manager, **Örtölvutækni** (Digital's representative in Iceland). IT consulting, project management of the IT service team.

1991-1995   IT- manager, **Skýrr (Icelandic State and Municipal Data Centre)**. Manager of customer services and manager of local area network and its services. Responsible for budget, strategy, development and management of 15+ empl. Chairing work on applying ISO 9001 for software development and applying TQM as well in other dept.

1990-1991   Part time teacher, Department of Business and Economics, **University of Iceland**. Analysis and design of information systems

1987-1991   Project manager, **Skýrr**. Programming in an mostly Adabas/Natural environment (Software AG)

1986-1987   Programmer, **Póstgíróstofan**

Accreditations

2004   **Prince2 Registered Practitioner**. Prince2 is a process/project management methodology, it covers the management, control and organisation of a project

1996   **TickIT Auditor**. TickIT is a quality-management certification program for producers of software, based on ISO 9001

1996   **EFQM Assessor** Training. European Foundation for Quality Management

Publications

See also http://www.jonfreyr.com/published.html

E1 - Excel grunnatriði, (2009), a textbook covering Microsoft Excel basics, ISBN 978-9979-9811-8-3

E2 - Excel fyrir lengra komna, (2009), a textbook covering some (slightly) advanced usage of Microsoft Excel, ISBN 978-9979-9811-9-0

E3 - Excel gagnagreining, (2009), a textbook covering some of Microsoft Excel more advanced data analysis, ISBN 978-9979-9892-0-2

W1 - Word til að byrja með (2009) a textbook covering Microsoft Word basics, ISBN 978-9979-9892-5-7

kUML-Kerfisgreining með UML, 5th edition (2007) a textbook for a course in system analysis using UML, ISBN 978-9979-9811-5-2

Gagnasafnarinn ("The Data Collector") (2007), a textbook for a first university course on database management systems and SQL, ISBN 978-9979-9811-1-4. A new textbook, supporting the course Gagnasafnsfræði, including sample databases for use in courses workshops.

Self-assessment in healthcare (ísl. **Sjálfsmat heilsugæslu**) 2001-2002, ISBN 978-9979-9811-2-1:

Handbook for using the EFQM model for self-assessment (ísl. Handbók um notkun EFQM sjálfsmats í heilsugæslu). Written in cooperation with the quality development board of the Icelandic association of general practitioners.

Self-assessment in educational institutions / schools (ísl. **Sjálfsmat skóla**) 1997, ISBN 978-9979-9811-3-8:

Handbook for using the EFQM model for self-assessment (ísl. Handbók um notkun EFQM sjálfsmats í skólum). Written in cooperation with Kvennaskólinn í Reykjavík and the Ministry of Education.

Quality Management: Quality Improvement and Teamwork (ísl. Gæðastjórnun: **Umbótaferli og liðsstarf**), ISBN 978-9979-9811-4-5. Textbook for a course in Quality Management in Tækniskóli Íslands.

Courses Taught

Bifröst University

Teach/taught:

- Information Technology courses in Undergraduate studies (all departments) both on campus and by distance learning (both in Icelandic and English speaking programs).
- InnovationMarathon, a joint course with universities from Finland, Poland, Rumania and Hungary.
- The Internet Economy – Business Models and Strategies (eNordBalt), a joint course with universities from Finland, Latvia and Estonia.
- Information Technology courses in Preparatory program on campus and by distance learning
- IT-course in Graduate programs: Using information and information technology - management perspective
- Health Informatics in Master's Program in Health Administration
- In Graduate programs: Process Management and Quality management
- Project management in Undergraduate programs
- Mathematics
- Several courses in Continuing Education programs, Project management, planning and finance, IT, Excel, Word and Access (including SQL)
- BSc and Master's thesis supervision

Reykjavik University (for students in computer science unless otherwise stated)

2005 - 2008	Databases - Database theory and Database Management Systems
2000 - 2008	System Analysis
2003 - 2008	Final Projects in Computer Science - Supervision and Project management
2007	The Information Society
2001 - 2007	First Semester Project - Supervision and Project management
2002 - 2007	Second Semester Project - Supervision and Project management
2007	Accounting Information Systems – Department of Business and Administration, masters students in Accounting
2005 - 2006	Corporate Finance - School of Science and Engineering
2006	Computer Science - School of Science and Engineering
2006	Research Oriented Final Project - Supervision and Project management
2005	E-Commerce and E-Government – Department of Business and Administration and Department af Law
2003	Computer Architecture
2002 - 2003	Applied Computing – Department of Business and Administration
2001 - 2003	BS-Thesis – Tutor - Department of Business and Administration
2001	Groupware

Membership of Professionals Bodies

Icelandic Association for Quality, now Excellence Iceland (Stjórnvísi):
    Member from 1991.
    Received outstanding member reward 2004.
    Received outstanding interest group reward 1995
    Elected member of GSFI board and GSFI executive board from 1995-1998
    Chairman of special interest group on services from 1993 to 1995